



HEXLE Ticket - Feature Overview

As of: 14/06/2026

This overview summarizes all features of HEXLE Ticket - grouped by the different areas of the platform. Every entry listed is included.

HEXLE Ticket Features

Events & Ticket Shops

- ✓ Create an unlimited number of events and ticket shops
- ✓ An individually configurable dashboard for each ticket shop
- ✓ Freely selectable time zone for every shop
- ✓ Flexibly define the event and sales period
- ✓ Set sales limits individually per event day

Online Shop

- ✓ Public online shop, available under your own URL
- ✓ Automatically generated QR codes for the shop page
- ✓ Seamless embedding of the ticket shop into your own website

Shop Design & Branding

- ✓ Add your own background image and event logo
- ✓ Individual shop color for a consistent appearance
- ✓ Group tickets clearly by category
- ✓ Show or hide the remaining ticket count as you wish
- ✓ Add an individual info message for visitors
- ✓ Add your own text blocks to the shop page
- ✓ Define your own terms & conditions that customers accept at checkout

Tickets & Ticket Types

- ✓ Any number of ticket types, sales phases and categories
- ✓ Optionally print the QR code directly on the ticket
- ✓ Flexibly configure ticket personalization

- ✓ Personalization either mandatory or optional
- ✓ Set a minimum age for personalization
- ✓ Individual personalization settings per ticket type
- ✓ Individual print fields per ticket type for the ticket PDF
- ✓ Print test tickets for review in advance

Sales & Orders

- ✓ On-site sales at the box office - with an optionally different ticket price
- ✓ Sell tickets quickly and easily directly on site
- ✓ Create discount codes - percentage, fixed value or with a usage limit
- ✓ Bulk sales conveniently via import of CSV or Excel lists
- ✓ Reprint tickets directly from the admin interface when needed
- ✓ Resend tickets to customers at any time
- ✓ Automatic ticket delivery by email

Admission Control & Scanning

- ✓ Ticket scanner integrated into the web app
- ✓ Mobile admission control directly in the browser - without any app download (iOS and Android)
- ✓ Particularly fast and reliable scan detection
- ✓ Live statistics during ongoing admission control
- ✓ When scanning, instantly see whether a ticket is valid or still needs to be paid on site
- ✓ Manage scan access centrally
- ✓ Activate scan devices conveniently via an access QR code

Payment Processing via Stripe

- | | |
|--------------------|--------------------|
| ✓ ACH Direct Debit | ✓ Alipay |
| ✓ Amazon Pay | ✓ American Express |
| ✓ Apple Pay | ✓ Bancontact |
| ✓ Billie | ✓ Bizum |
| ✓ BLIK | ✓ Cartes Bancaires |
| ✓ China UnionPay | ✓ Diners Club |
| ✓ Discover | ✓ EPS |
| ✓ Google Pay | ✓ iDEAL |
| ✓ JCB | ✓ Klarna |
| ✓ LINE Pay | ✓ Link |
| ✓ Mastercard | ✓ MB WAY |
| ✓ MobilePay | ✓ Multibanco |
| ✓ paysafecard | ✓ Pix |

- ✓ PostFinance
- ✓ Revolut Pay
- ✓ SEPA Bank Transfer
- ✓ Sezzle
- ✓ TWINT
- ✓ Visa
- ✓ Wero
- ✓ Przelewy24
- ✓ Satispay
- ✓ SEPA Direct Debit
- ✓ Swish
- ✓ UPI
- ✓ WeChat Pay
- ✓ Younited Pay

Notifications & Reports

- ✓ Notification for every new order in the shop
- ✓ Sales reports by email at the interval of your choice

Payment Processing via PayPal

- ✓ Payment with PayPal balance
- ✓ Credit and debit cards via PayPal

HEXLE Core Integration

Administration & Organization

- ✓ Central company management
- ✓ Cloud-based file management
- ✓ Employee management with roles and permissions
- ✓ Central customer and project management

Finance & Analytics

- ✓ Convenient management of addresses, tax rates and payment providers
- ✓ Full insight into all transactions
- ✓ Full insight into all orders
- ✓ Financial export as CSV and Excel

Support

Support & Documentation

- ✓ Reliable HEXLE Default Support
- ✓ Free support for setting up your ticket shop
- ✓ Comprehensive and always up-to-date user documentation